

IT'S ABOUT PEOPLE 2022

The Influence of »VOLITION« as a Core Element of Leaders and Project Team Members and Important Success Factor of Mega Projects



#### Experience / References

- SuedLink Worldwide Largest HVDC Earth-Cable Infrastructure Project / Senior Consultant
   / PM Analysis & Project Health Check (Jacobs, TransnetBW, TenneT) / PM Coaching /
   / Coordination Project-Set-Up & Onboarding Large Supplier (i.e. 550kV HVDC Cable Supplier: NKT, Prysmian)
- Mahle / Program Manager
   / e-Mobility / International Greenfield-Brownfield Infrastructure Projects / R&D Coordination /
   / Business Development / Facility Relocation / Launch & Operations Management D / SI / A / CN / E
- Ebmpapst / Director Development and Production Planning
   / Embedded Systems Integrated Electronic & Mechatronic Systems BLDC e-Drives D / HU / RO / CN

#### Andreas Doba / Baden-Baden / GERMANY

Senior Manager / Senior Consultant for Large Scale Projects / Certified Senior Project Manager IPMA® Level B

#### Branches

- Infrastructure Projects
- Automotive / e-Mobility (OEM, Tier 1 / Tier 2)
- Defense
- Consumer

#### Competencies

- International Portfolio-, Program- and Project Management in Multi-disciplinary project environment of large scale projects
- High Level PM Leadership
- Task-Force Management in high pressure environments
- Intercultural Framework and Cooperation
- Collaborative Workforce
- Customer Relation Management, Building and Cultivating Partnerships
- Operations / Launch Management
- Post-Merger Integration
- TCO Organisation & Implementation
- Business Development
- R&D Product Development Process (PDP)
- Corporate Planning

#### Vitae

- 2007 today Senior Level Interim Management / Senior Consultant
- 2003 2006
   Prettl GmbH
   Director and Speaker of the Divisional Board
   Prettl GmbH Automotive
- 1994 2003
  Robert Bosch GmbH
  Various Leadership Functions
  Divison Automotive / Mobility Solutions
  (Car Multimedia, Gasoline Systems,
  Electrical Drives)
- 1992 -1994
   Robert Bosch GmbH
   Management Trainee

#### References / Customer

- HuF Hülsbeck & Fürst
- GERMAN Ministry of Defense Cyber & Information Technology
- SuedLink
- ebmpapst
- BRITA
- VW
- Audi
- Mercedes
- BMW
- Bosch
- Mahle
- BorgWarner
- Dräxlmaier



#### Content

- 1. Introduction
  - Once upon a time
  - Definition of terms »VOLITION«
- 2. Research
  - Zoom in
  - Findings
- 3. Outlook
- 4. References / Literature Research



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- Definition of terms »VOLITION«
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  - Zoom in
  - Findings
- 3. Outlook
- 4. References / Literature Research

## The Influence of »VOLITION« Introduction





### Once upon a time

The idea for this research topic arose when an American colleague asked me, how it can be, that the realization and construction of an airport in Germany (BER Berlin), the land of structured processes, the established and orderly worlds of thought in which the term "Made in Germany" even becomes a seal of quality and the planning, implementation and execution of projects, representing the world's best standard, how can it be that this project is so significant and downright embarrassing for the whole world engineers and PM guild has so failed.

That was the point for me to dive deeper into the subject and to start my research.



### Content

### 1. Introduction

- Once upon a time
- Definition of terms »VOLITION«
- 2. Research
  - Zoom in
  - Findings
- 3. Outlook
- 4. References / Literature Research

## The Influence of »VOLITION« Definition





### Definition

Volition (latin - 'Volition', engl. - 'Willpower') denotes:

Volition, the process of **will formation** to **overcome barriers** to **action**.

In particular: Volition (management), the ability to **translate motives** and intentions into **results**.



Image 1: Shutterstock.com, Willpower icon on white background

## The Influence of »VOLITION« Destinction and Literature Reflexion





Distinction between the definitions of **volition** and **motivation**:

- Motivation simply refers to striving for goals and desirable objects (Joseph Ledoux, 2006).
- There is no significant connection between the achievement motive and actual performance, although in practice it is the performance that counts. Only volition (willpower) ensures that words become deeds, as the vernacular puts it (Albert Bandura, 1991).
- In management theory, the term **"knowing-doing gap"** for this and the statement:
  - » We are knowledge giants, but implementation dwarfs «

sums it up.

Motivation can best be compared with an engine and volition with the necessary fuel. While motivation describes what drives people, volition explains why some people achieve so much more with the same (or less) effort (Jeffrey Pfeffer, 2017).

## The Influence of »VOLITION« Definition





### What volition not means! (Just sometimes (5))



Image 2: http://funnyjunk.com/



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- Zoom in
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- 3. Outlook
- 4. References / Literature Research



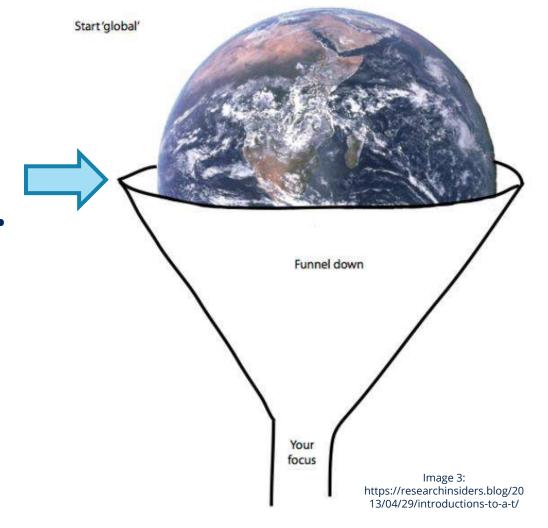


### The Strategy

The funnel of knowledge.

Keywords:

Mega Projects, PM Success Factors, Leadership







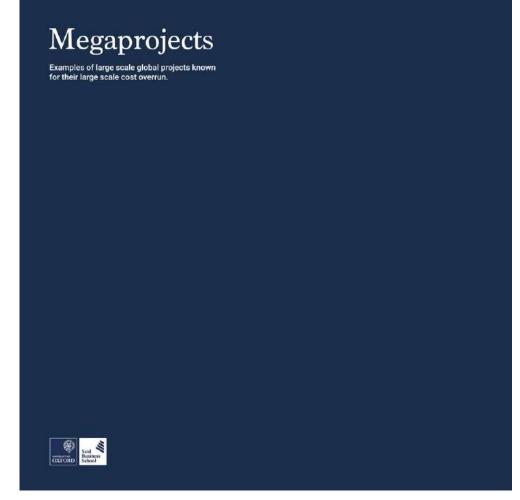
### Megaprojects – Success?

Of a sample of 3,022 projects,

- 27% were on budget or better,
- 2.8% were on budget and on time,
- 0.2% of projects were on budget, on time and on deliverables / benefits.

Those are **shocking numbers**. Put plainly, they mean that the typical project is significantly more costly than expected, delivering significantly less dividend and at a much later date than scheduled.

Bent Flyvbjerg Why Megaprojects systemically fail - and what can be done about it? (20 Nov 2019)

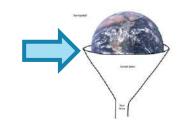






Successful large scale projects!
What makes the difference?









- BER After years of construction delays and safety problems, the Berlin Brandenburg Airport (BER) will finally open its doors on **31 October 2020**.
- It will be nine years late and nearly **£4** billion over budget. Locals have called the project a national embarrassment, as it took decades to complete and drained public money while damaging Germany's reputation for engineering excellence.
- How did such an ambitious idea turn into a colossal failure? As an expert on <u>megaprojects</u> that is, large-scale, complex ventures in construction or engineering that cost billions if not trillions I believe it boils down to two things: **bad leadership** and **bad decisions**.
- BER is hardly an isolated instance. Each year, we spend US\$6-9 trillion globally (more than 8% of global GDP) on megaprojects such as railways, airports, bridges, wastewater projects and nuclear power plants. **More than 99% of those projects fail to deliver on budget, on time and with their promised benefits.**

Bent Flyvbjerg - How to fix a failed megaproject in 90 days (29 October 2020)





The comparison between Tesla with their charismatic volition driven top down leadership and the governmental driven BER (as a disaster example for failed large scale projects) was the impuls to step into this field of research.

Building Phase / Timeframe between "Start Construction Work" at the site until start of 1st Operation

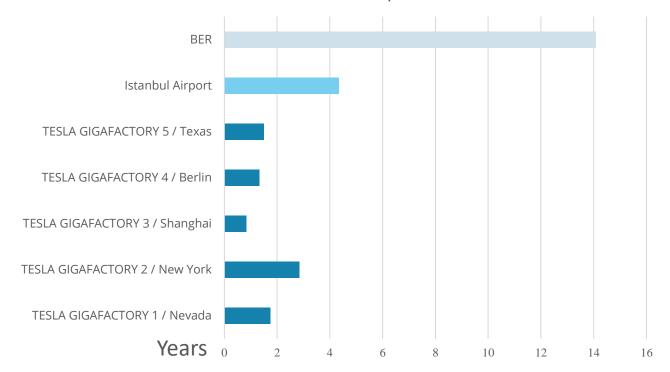


Image 5: Andreas Doba - Own research (2021)





To illustrate the world of thought, some citations from Elon Musk:

- If something is important enough to you, you do it, even if the odds are against you.
- Some people don't like change, but you have to accept it if the alternative is a disaster.
- People work better when they know for what purpose and why. It's important that people look forward to coming to work in the morning and enjoy working.

- "I think it is possible for ordinary people to choose to be extraordinary."
- Always think about and question yourself how you can do things better.
- Well, that's impossible.' You zip it, you think about it, and you find ways to get it done. I've always felt like my job was to take these ideas and turn them into company goals, to make them achievable."





Perspectives

**Strategy** 

**Governance** Culture & Values

**Compliance** 

**Standards / Processes** 

**Power and Interests** 

People

Leadership

**Teamwork** 

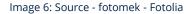
**Resultion** orientation

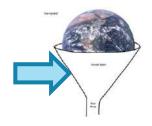
**Communication** 

Relation

Conflict











#### **Failure of Large Scale Projects**

The realization and awareness, that the failure of Large Scale Projects is **not tied to methodical or general PM methods**, results in the real task of research to fathom the cause-effect chains and from the findings the scope of action as well as the guidelines for future large-scale public projects as well as to optimize the private sector and to avoid failure with major consequences. This is the motivation to research the background of the causes and to **formulate corresponding findings** and **solutions for the implementation of large-scale projects** and thus to make a **contribution to the body of new knowledge** and to underline the approaches for **successful project implementation and execution**.

Beside the research field of the key challenges of **infrastructure governance**, in particular the **complexity**, **uncertainty**, and **ambiguity** inherent to this field and the **multiple rationalities** that come with those issues. The chapter places the volume and its contributions into the context of both the discussion about infrastructure governance — how it works, what goes wrong and how to improve it — and into the wider literature on governance. It stresses the need and relevance of a perspective that takes the insights of decades of governance research seriously, in particular the limits to simple, **seemingly rational solutions to complex problems** and the implications of diverse actor and stakeholder constellations that shape the field of LSP governance"

### and in terms of the wide range of leadership.

(Kai Wegrich, Genia Kostka, and Gerhard Hammerschmid, Published by Oxford University Press, Oxford, 2017)







**Self Awareness** 

**Personality** 

**Emotional Strenght** 

**Dealing with Mistakes & Failures** 

**Sharing values** 

**Communication** 

**Something is missing?** 



Image 6: Source - fotomek - Fotolia

Ref.: IPMA ICB4 / Perspective / People





### **Theory - Question**

Is the influence of volition the decisive success factor in mega projects and on the course of the project management to be rated higher than all other influencing factors.

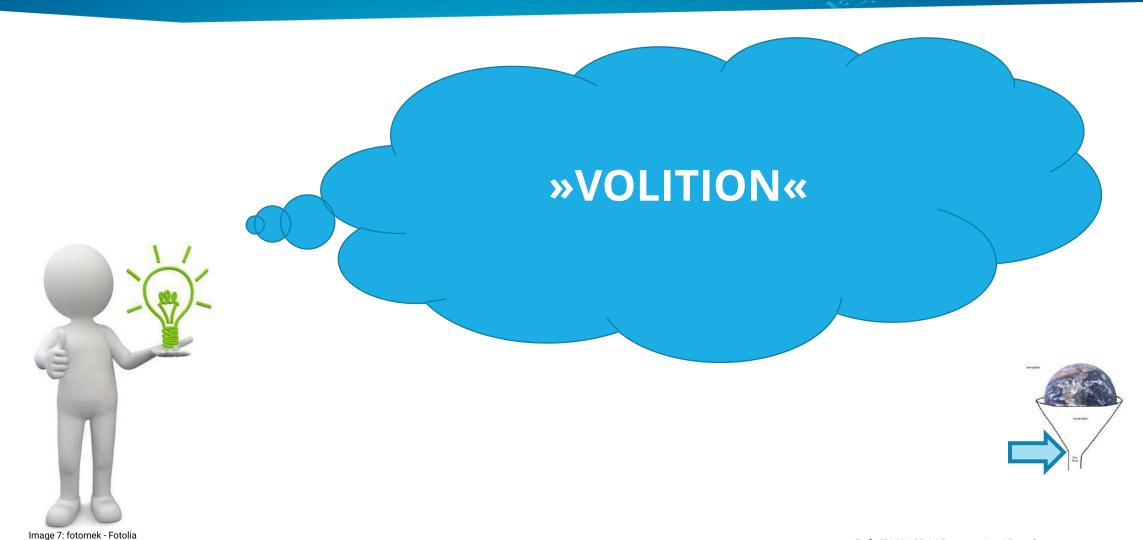
### The speculative answer

"Tesla – as an example - is so incredibly successful because an irrepressible will to succeed, the intellectual readiness for top performance and thus the necessary mindset is exemplified top-down and is anchored as a corporate culture in all areas."

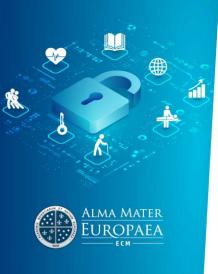
The average project duration for Tesla giga projects of approx. 2 years is the best evidence here. Promotional measures such as the CEO's (Elon Musk) overnight stay at the construction site are also an indication of the driving force. Another aspect is the leadership principle and creativity in the implementation of measures.







Ref.: IPMA ICB4 / Perspective / People



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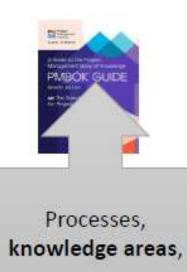
## The Influence of »VOLITION« Findings







PM, ....
Behaviour,
people,...





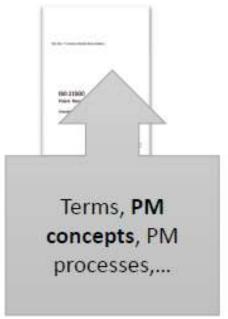




Image 1: Prof. Dr. Radujkovic, Lecture PPPM 02/2022

Based on my investigations and research in the literature, the competence guidelines of the most influencing PM institutions (IPMA, PMI, ...) and also in the actual PPPM research domains, **volition** is actually not properly considered and a great motivation for further research and improvements of the body of knowledge in the field of PM and PM related domains.



### Content

- 1. Introduction
  - Once upon a time
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  - Zoom in
  - Findings

### 3. Outlook

4. References / Literature Research

# The Influence of »VOLITION« Outlook / The Way Ahead





#### **Research Areas**

#### **Volition in Project Management:**

The Influence of »VOLITION« as a Core Element of Leaders and Project Team Members and Important Success Factor of Mega Projects

#### **Leadership style:**

"transformational leadership", get the results you need by inspiring, motivating, and working closely with the teams and surround the leader with people who share their vision of doing things different and changing the world. A contrast to a "transactional leadership" style.

"Generally, look for things that are evidence of exceptional ability. I don't even care if somebody graduated from college or high school or whatever... Did they build some really impressive device? Win some really tough competition? Come up with some really great ideas? Solve some really tough problems?"

Elon Musk

In general, this research leads into a field where additional researches might resolve new contribution for the body of knowledge and the influence of volition as a success driver for LSP.









### Content

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  - Once upon a time
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- 2. Research
  - Zoom in
  - Findings
- 3. Outlook
- 4. References / Literature Research





#### **Images**

- Image 1: Shutterstock.com, Willpower icon on white background
- Image 2: Cat & Dogs, <a href="http://funnyjunk.com/">http://funnyjunk.com/</a>
- Image 3: Funnel, <a href="https://researchinsiders.blog/2013/04/29/introductions-to-a-t/">https://researchinsiders.blog/2013/04/29/introductions-to-a-t/</a>
- Image 4: Mega Projects Overspend, <a href="https://www.sbs.ox.ac.uk/oxford-answers/why-megaprojects-systemically-fail-and-what-can-be-done-about-it">https://www.sbs.ox.ac.uk/oxford-answers/why-megaprojects-systemically-fail-and-what-can-be-done-about-it</a>
- Image 5: Giga Projects Andreas Doba Own research (2021)
- Image 6: Manikin Questionmark, Source fotomek Fotolia
- Image 7: Manikin Idea, Source fotomek Fotolia
- Image 8: Thank You, Blennz School for blind children, New Zeeland





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- The Governance of Infrastructure
   Kai Wegrich, Genia Kostka, and Gerhard Hammerschmid
   BIBLIOGRAPHIC INFORMATION

Print publication date: 2017 Print ISBN-13: 9780198787310

Published to Oxford Scholarship Online: April 2017DOI:10.1093/acprof:oso/9780198787310.001.0001

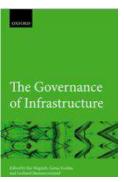
Literature about Elon Musk

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#### **ARTICLE**

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- Article: How project management practices lead to infrastructure sustainable success: an empirical study based on goal-setting theory
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- Lung (2007) investigated the relationships between inter-organizational teamwork and project success in the strategy formulation for PMPs is the dynamic process of managing strategies because of the changing character of the project management environment
- Article: Agile Mindset Competencies for Project Teams
   IO Mikhieieva Research and Education in Project Management ... dspace.aeipro.com
   1. Introduction An agile approach is one of project management approaches ... Although the agile approach originated from software development projects, its success heavily depends on human factor, for example, a mindset [1, 2] and a team's set up ...
- Article MDPI
   Gigafactory Logistics in Space and Time: Tesla's Fourth Gigafactory and Its Rivals
   Philip Cooke
   Mohn Center for Innovation & Regional Development, Western Norway University of Applied Sciences,
   5003 Bergen, Norway; <a href="mailto:cookepn@cardi\_.ac.uk">cookepn@cardi\_.ac.uk</a>
   Received: 10 February 2020; Accepted: 3 March 2020; Published: 6 March 2020





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- Research Paper: The Successful Delivery of Megaprojects: A Novel Research Method Giorgio Locatelli, Miljan Mikic, Milos Kovacevic, First Published October 1, 2017 Other, https://doi.org/10.1177/875697281704800506
- Research Paper: What Are the Causes and Cures of Poor Megaproject Performance? A Systematic Literature Review and Research Agenda
  Juliano Denicol, Andrew Davies, Ilias Krystallis
   First Published February 13, 2020 Research Articlehttps://doi.org/10.1177/8756972819896113
- The Three Secrets of Megaproject Success
  - Clear Strategic Vision, Total Alignment, and Adapting to Complexity Share ARTICLE Quality Management, Risk Management, Complexity 1 December 2017 Project Management JournalShenhar, Aaron | Holzmann, Vered Shenhar, A. & Holzmann, V. (2017). The Three Secrets of Megaproject Success: Clear Strategic Vision, Total Alignment, and Adapting to Complexity. Project Management Journal, 48(6), 29–46.





#### References / DOCTORAL THESIS

Project management core-processes as success factor in large projects, in due consideration of structural and external factors. Noe-Nordberg, Florian

#### Abstract:

Although basic project management methods have been standardised for decades and were applied and refined throughout countless projects, we repeatedly see major projects fail spectacularly. Numerous scientific publications address this paradox, predominantly highlighting the correlation between project success versus structural and external factors. However, there is little emphasis on the effectiveness.

URI: <a href="https://resolver.obvsg.at/urn:nbn:at:at-ubtuw:1-135693http://hdl.handle.net/20.500.12708/1356">https://resolver.obvsg.at/urn:nbn:at:at-ubtuw:1-135693http://hdl.handle.net/20.500.12708/1356</a>, Library ID:



#### Dissertation

#### Die Beziehung zwischen Projekterfolg und Kernprozessen des Projektmanagements in Großprojekten, unter Berücksichtigung struktureller und externer Faktoren

ausgeführt zum Zwecke der Erlangung des akademischen Grades eines Doktors der Sozial- und Wirtschaftswissenschaften (Dr.rer.soc.oec.), eingereicht an der TU Wien, Fakultät für Maschinenwesen und Betriebswissenschaften, von

Dipl.-Ing. Mag. Florian NOÉ-NORDBERG, BSc

Matr. Nr.: 00327367 unter der Leitung von

Hon.Prof. Dr.phil. Wolfgang E. Katzenberger Institut für Managementwissenschaften

AC15612600





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