

Barriers and influencing factors for open innovation based on literature review and survey

Weiyu Du (Netherlands); Azamat Sulaymonov (Uzbekistan)





#### Introduction

- Open Innovation (OI) management
- Objectives: barriers and influencing factors

#### • Methods:

- literature review on OI
- Survey
- Results
  - Recategorizing barriers of OI
  - Results of the surveys
- Conclusions
  - Further developed in categorizing the carriers for OI
  - Two challenging factors managerially speaking based on survey results
  - Two enabling factors based on survey results
  - Limitation and further research



# **Open Innovation Management**



• « Open innovation is a paradigm that assumes that firms can and should use external ideas as well as internal ideas, and internal and external paths to market, as the firms look to advance their technology » Chesbrough (2003, 2006)



#### Literature Review on OI Barriers



Literature on barriers study	SMEs	Sector/industry specific (e.g. biotech, digital service and IT, food processing industry, engineering, and mining etc.)	Country/area specific (e.g. China, Denmark, Hongkong, Korea, Macedonia, Malaysia, the Netherlands, and Spain etc.)
Coras and Tantau (2014)			
Fortuin and Omta (2009)		Yes	Yes
Janevski et al. (2015)	Yes		Yes
Hjalmarsoon t al. (2014)		Yes	
Holmstrom & Westergren (2012)		Yes	
Hernandez-Mogollon (2010)	Yes		Yes
Lam et al (2013)			<b>`</b>
Lee et al (2010)	Yes		Yes
Luttgens et al. (2012)			
Nafi et al. (2015)	Yes		Yes
McCormack et al. (2015)			Yes
Pontiskoski and Asakawa (2009)		Yes	
Savitskaya et al. (2010)			Yes
Vrande et al. (2009)	Yes	Yes	
	35%	35%	50%

Alma Mater EUROPAEA

#### **Recategorizing OI Barriers**



		Dermien esta suite
Open Innovation principles	Potential challenges and barriers	Barrier categories
Not all the smart people work for us, so we must find and tamp into the knowledge an expertise of bright individuals outside our company	<ul> <li>Short of ability to find the smart people with the knowledge of expertise we need</li> <li>The smart people externally are not willing to work for us</li> </ul>	<ul> <li>HR barriers</li> <li>Business environmental barriers</li> </ul>
External R&D can create significant value; internal R&D is needed to claim some portion of that value	<ul> <li>The significant value of external R&amp;D is not visible, known and accessible for us;</li> <li>The internal R&amp;D is not aware of the needed portion of that value</li> </ul>	<ul> <li>Business environmental barriers</li> <li>managerial and operational</li> <li>HR challenges</li> </ul>
We don't have to originate the research in order to profit from it	<ul> <li>We are not able to detect the originated research from external sources</li> <li>We are not able to detect the value of the external resources</li> </ul>	<ul> <li>managerial and operational challenges</li> <li>business environment challenges</li> </ul>
Building a better business model is better than getting to market first	<ul> <li>Management is not inspired to build a new business model that is encouraging open innovation</li> <li>Employees are not inspired to carry out a new business model that is encouraging open innovation</li> </ul>	<ul> <li>managerial and operational challenges</li> <li>business environment challenges</li> <li>Cultural challenges</li> </ul>
If we make the best use of internal and external ideas, we will win	<ul> <li>Internal resources are not willing to accept the external ideas</li> <li>Internal resources are not able to use external ideas</li> <li>Internal resources are not able to combine internal and external ideas for use</li> <li>Lack of financial capital to support the use of innovation ideas</li> </ul>	<ul> <li>Financial barriers</li> <li>Processual and legal barriers</li> <li>HR barriers</li> </ul>
We should profit from others' use of our intellectual property (IP) whenever it advances our own business model	<ul> <li>Our IP is safe to be used and not be stolen by others</li> <li>The industry is well established in legal aspect on protecting the IPs</li> </ul>	Operational and legal barriers



#### Six Recategorized OI Barriers

- Managerial and operational barriers
  - Insufficient top management support on open innovation;
- Processual and legal barriers
  - legal procedure is limited;
- HR barriers
  - Insufficient resources
  - Lack of skills of open innovation both internally and externally;
- Cultural barriers
  - Lack of internal commitment on open innovation;
- Business environment barriers
  - Professional business environment is lacking support or standard on open innovation
- Financial barriers
  - Lack of budget on supporting open innovation

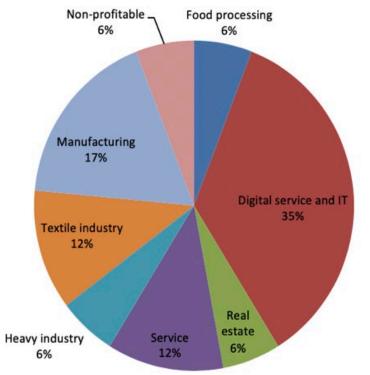


#### Survey Results



Business size	Frequency	Percent
A micro-business that has fewer than ten employees and either a turnover of up to €2 million or a balance sheet total of up to €2 million	3	20,0
A small business that has fewer than 50 employees and either a turnover of up to $\epsilon$ 10 million or a balance sheet total of up to $\epsilon$ 10 million	1	6,7
A medium-sized business that has fewer than 250 employees and either a turnover of up to €50 million or a balance sheet total of up to €43 million	4	26,7
A large-sized business that has more than 250 employees and either a turnover of more than €50 million or a balance sheet total of more than €43 million	7	46,7
Total	15	100,0

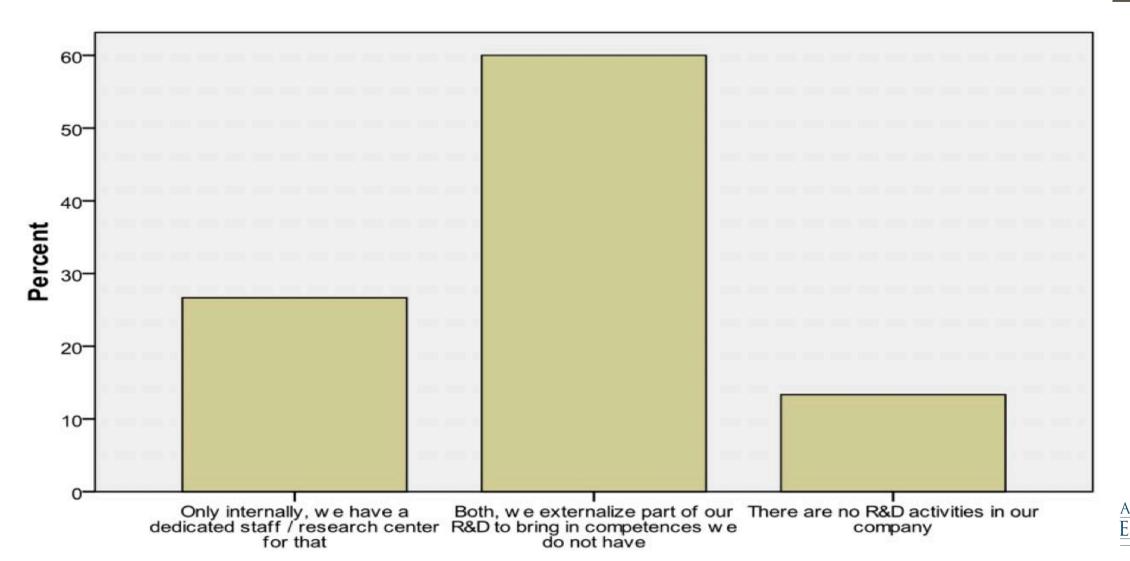
#### **Business sector**





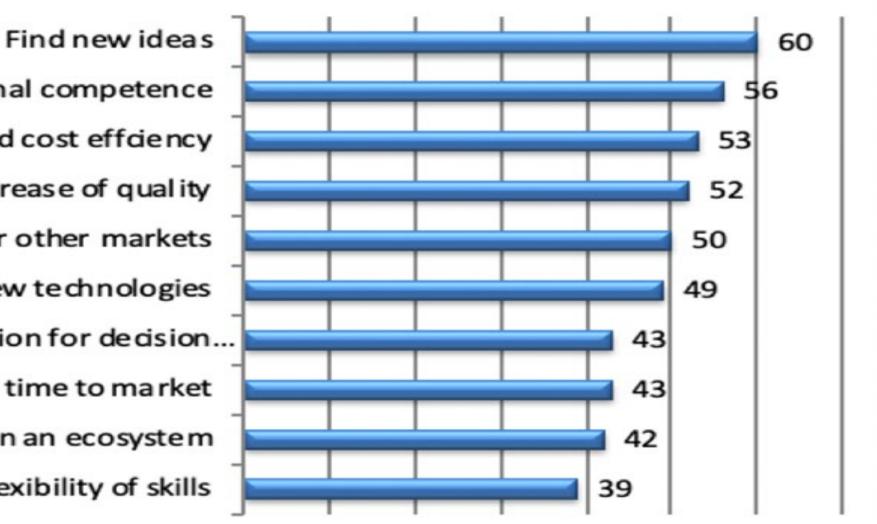
#### Survey Result - Internal vs External







#### Survey Result - Opportunities OI offers



Access to additional competence Cost reduction and cost effciency Increase of quality Access to new or other markets Find new technologies Access to vital information for decision.

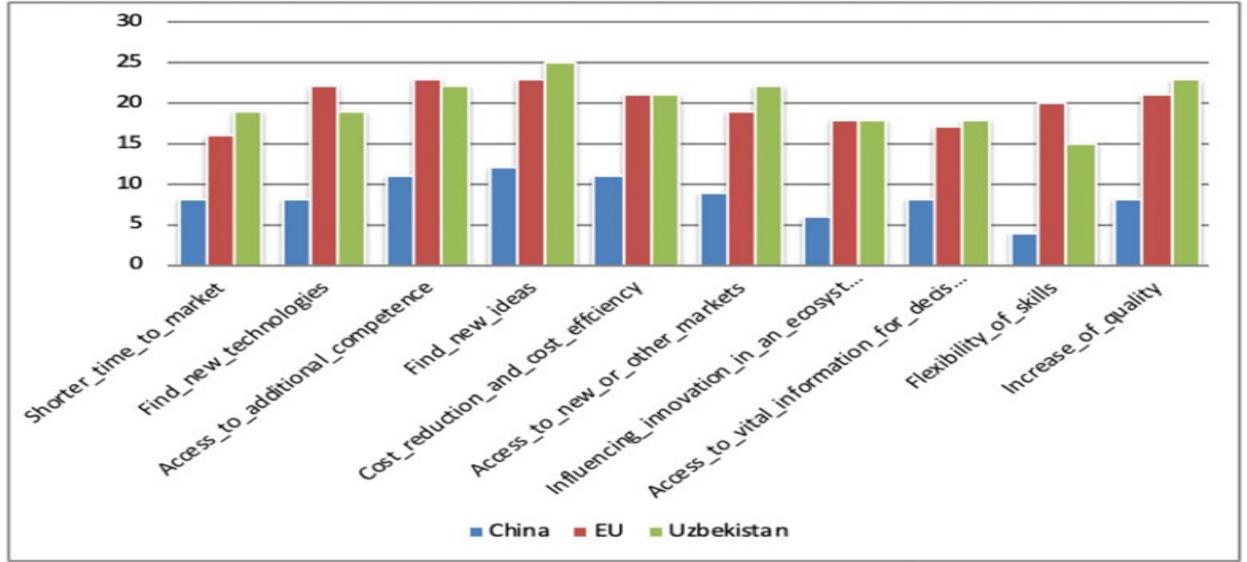
Shorter time to market

Influencing innovation in an ecosystem

Flexibility of skills

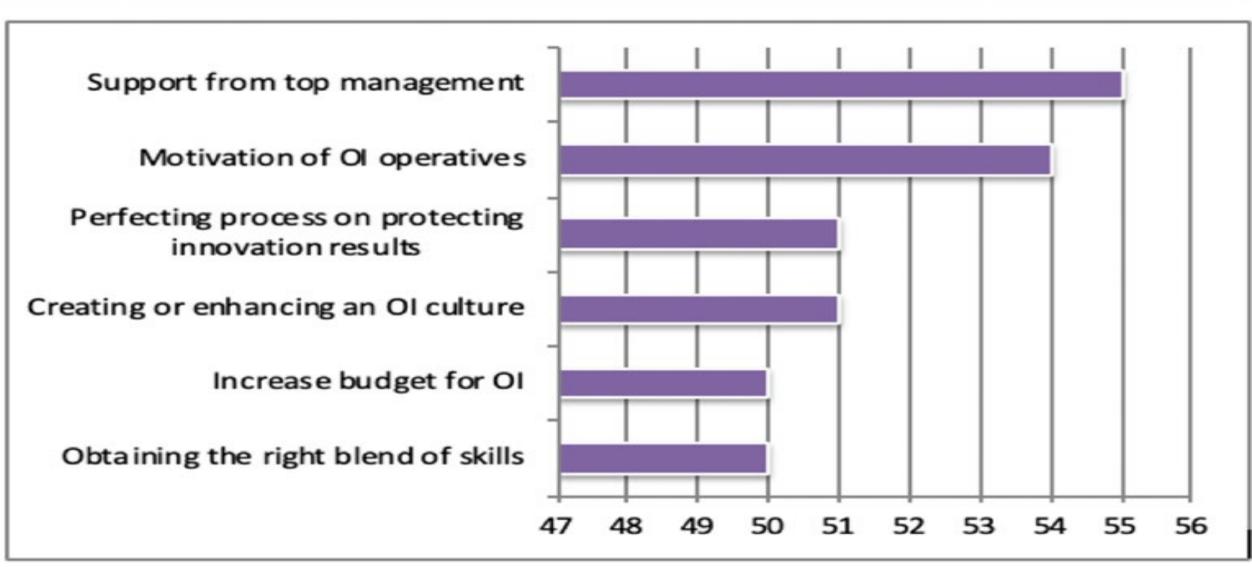
## Opportunities by areas

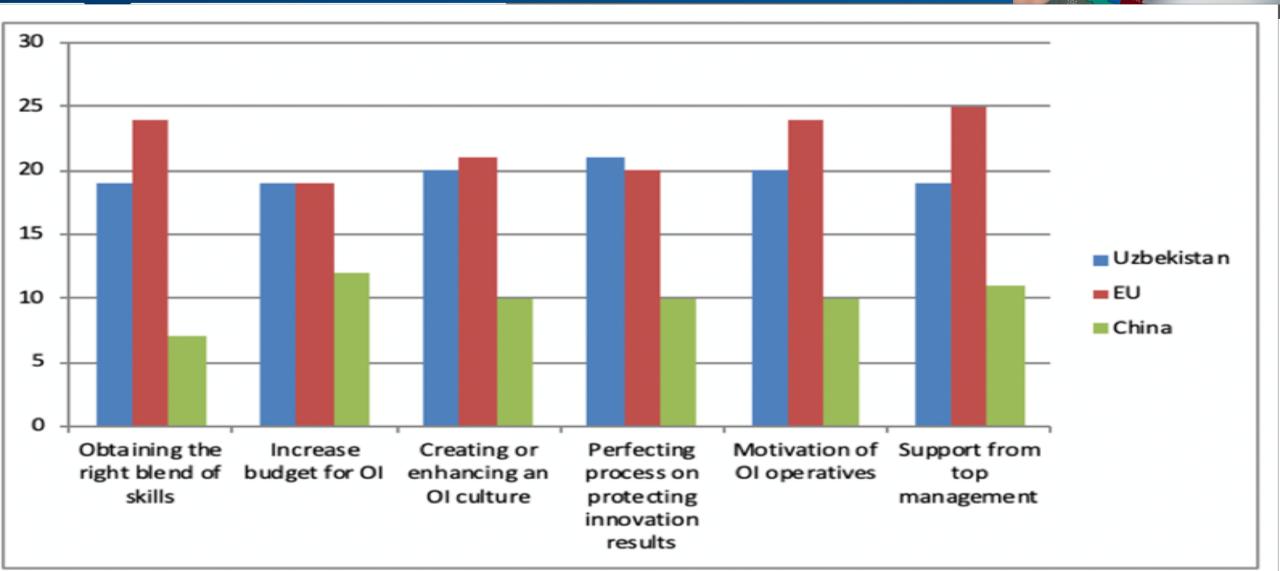




#### Survey Result – OI Enablers







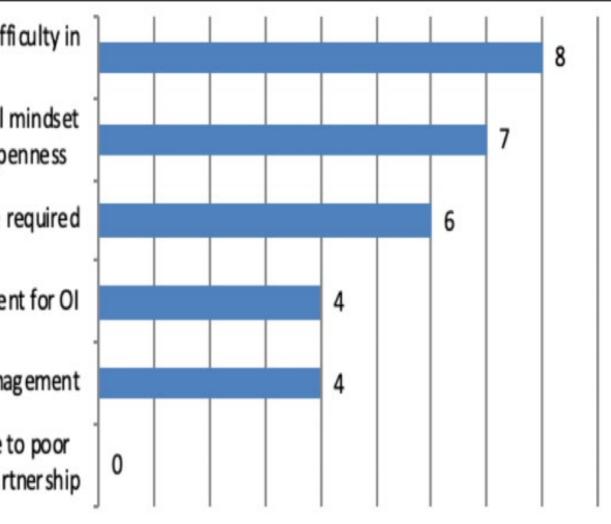
#### **OI Enablers**





Alma Mater EUROPAEA





High complexity of managing open innovation, difficulty in balancing innovation with daily tasks Managers do not promote an open organizational mindset and apply groupware that supports increased openness

Structural change may be required

Traditional PM tools are insufficient for OI

Limited capability in RD planning and management

Collaboration objectives may not be met due to poor quality of partners or poor management of partnership

## Processual and legal challenges



Fear of disclosing own IP to external partners

Technology leakage to rivals

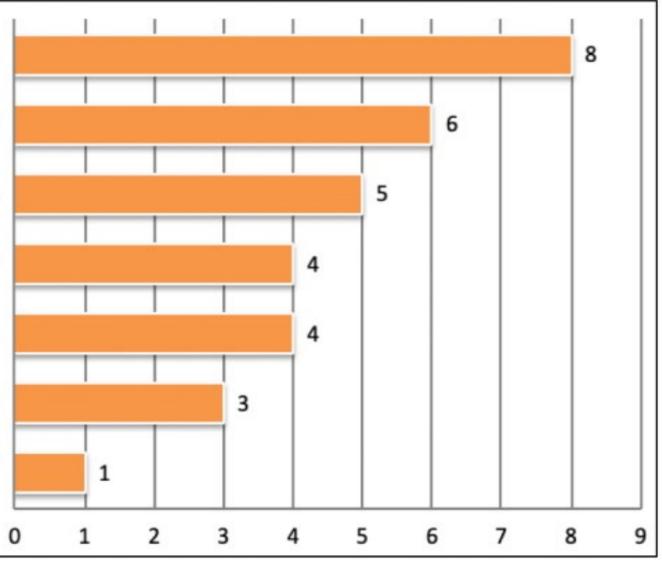
Knowledge spillover and nonexistence of formal contracts

Volatile and a mbiguous industry regulations

Insufficient knowledge about partners

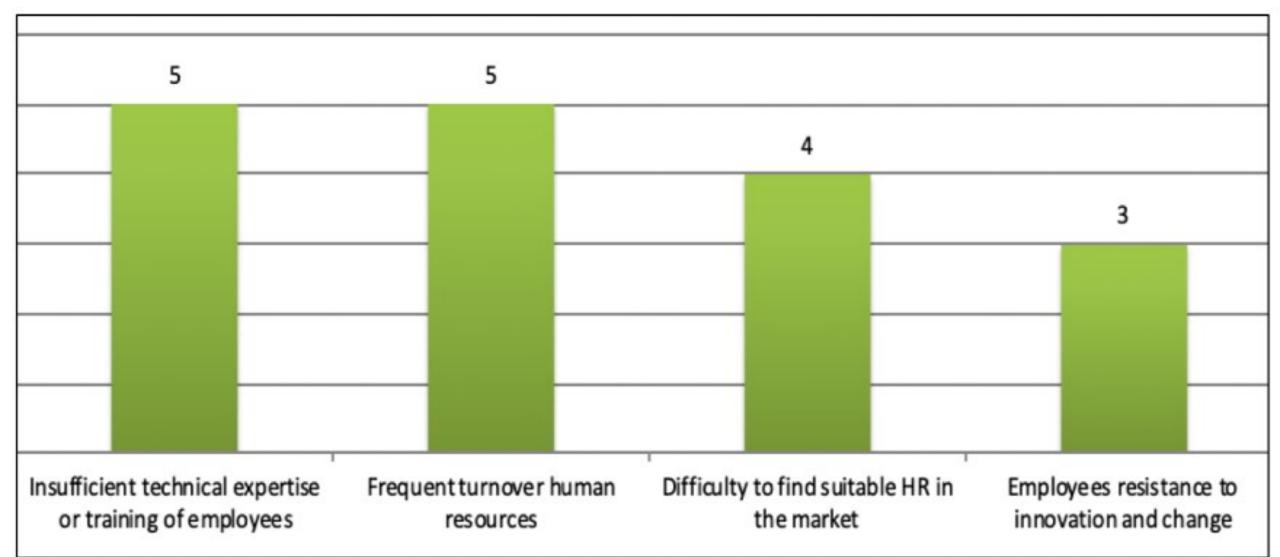
Low control of external resources compared to internal ones

Ethical challenges due to leaking critical internal resources and disclosure of core competencies



#### HR challenges





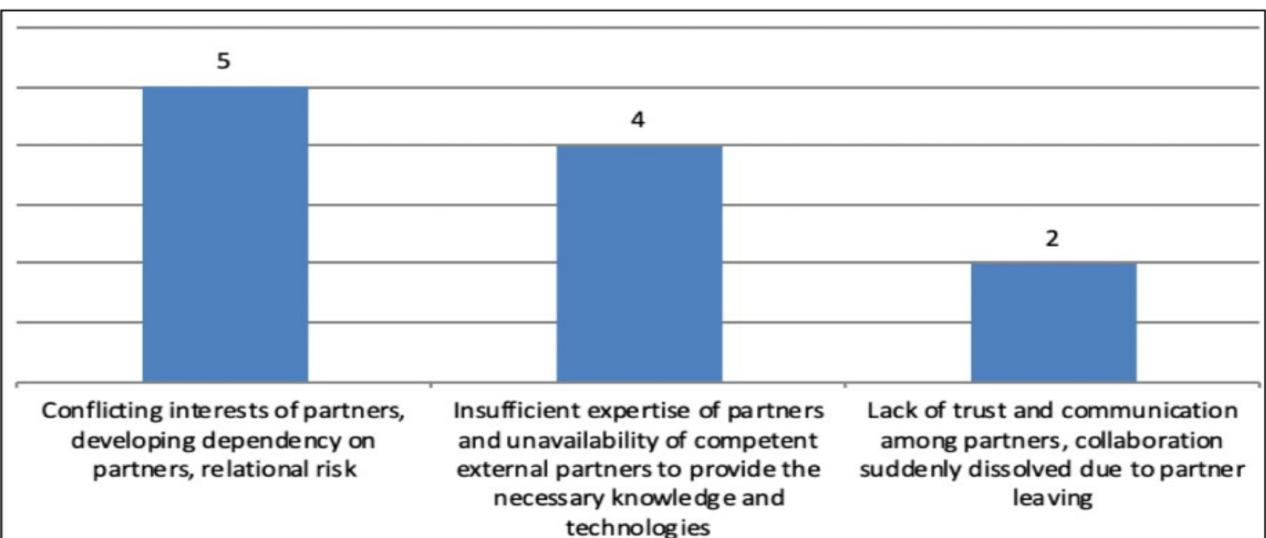
## Cultural challenges



9			
	6		
		5	
			4
Limited innovative culture externall within the business	Employees lack of interest to innovation and change		Limited innovative r culture internally within the organization

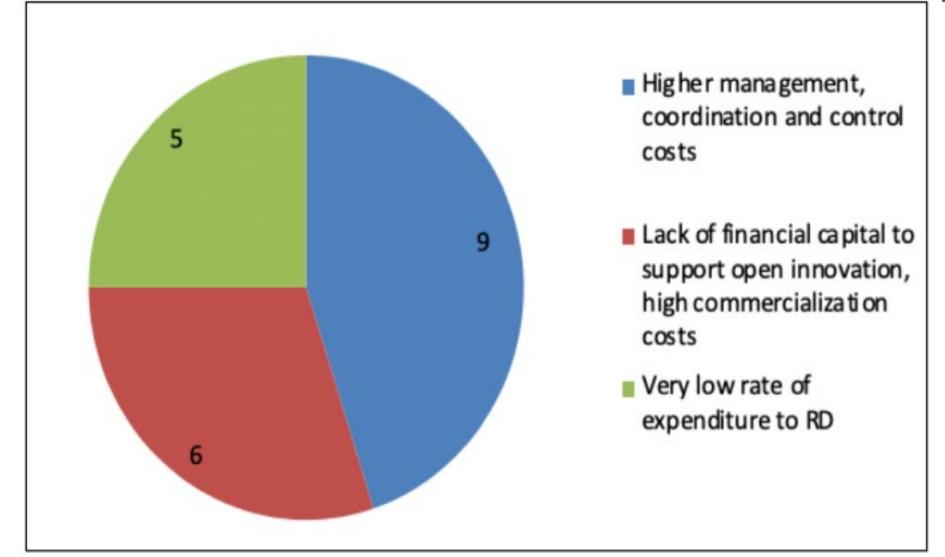
### **Business environment challenges**





## **Financial challenges**











- Deepened understanding on the correlation between barriers and company scale and business market
- Our research has found based on (limited) survey results:
  - Most practiced OI action is scouting mission in general, and in outbound OI it is corporate business incubation and venturing
  - The most challenging OI action is crowdsourcing in general and IP out-licensing and patent selling in outbound OI.
- Further developed in categorizing the carriers for PI
- Limitation due to limited responses on survey
- Futher research on deepening the categories of the OI measurements and find the potential characteristics lie in different countries or area

